

We have had suggestions from:

- local youth advisory groups we attended
- planning days in each area for local young people's plans
- survey feedback and evaluation booklets, completed with your Personal Adviser.

A full day event was held at Newton Abbot Racecourse in March 2007, to allow young people to tell us what they want from Connexions over the next 12 months, especially regarding health and wellbeing issues.

Your input allows us to support young people locally to be healthy, safe, enjoying and achieving in life, making a positive contribution to local services and settled in education, employment or training.

How you can become involved!

We're determined that Connexions makes a real difference to 13-19 year olds in Cornwall and Devon. You can help us by giving us your views, telling us when we've got it right, AND what we need to change.

You can:

- join your local youth advisory group. Contact your local Connexions centre or freephone 0800 9755111
- complete questionnaires, including the feedback form on our website
- talk to your Connexions Personal Adviser about what we need to do.

If you have a complaint, tell us - we'll do everything we can to put things right, and tell you what we have done. We like to receive compliments too - so please tell us when we get things right so we know what helps you.

Connexions centres Freephone 0800 9755111

Barnstaple
90/91 Boutport Street,
Barnstaple EX31 1SX
Tel: 01271 378585

Penzance

2 Alverton Street,
Penzance TR18 2QW
Tel: 01736 362244

Bodmin

Chestnuts Young People's
Centre, 83 Fore Street,
Bodmin PL31 2JB
Tel: 01208 265544

Plymouth

10-12 Union Street,
Plymouth PL1 2SR
Tel: 01752 207700

St Austell

21 Trinity Street,
St Austell PL25 5LS
Tel: 01726 61833

Camborne

Camborne Young
People's Centre,
Old Magistrate Court,
Adelaide Street,
Camborne TR14 8HH
Tel: 01209 713530

Torquay

236 Union Street, Torre,
Torquay TQ2 5QS
Tel: 01803 200202

Exeter

37-39 Queen Street,
Exeter EX4 3SR
Tel: 01392 203603

Truro

Chiltern House, City
Road, Truro TR1 2JJ
Tel: 01872 277993

Newton Abbot

Bridge House,
Sherborne Road,
Newton Abbot
TQ12 2QX
Tel: 01626 367579

www.connexions-cd.org.uk

Connexions Cornwall and Devon Ltd is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all employees and volunteers to share this commitment.

This publication can be made available in large print, braille, tape or in languages other than English. Please contact your local Connexions information and advice centre.

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INVESTOR IN PEOPLE

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Involving Young People

in 2006/07

Involving Young People Sub-Group of the Board of Directors.

This leaflet summarises what we have done as a result of the 2006/07 Young Persons Plan. More of your suggestions are in our Business and Improvement Plan for 2007/08, which we'll report back to you.

We look forward to meeting young people next year, and thank you for your valuable contributions that help the Board deliver a very successful Connexions Service in this area.

During 2006/07, young people continued to give us ideas and suggestions, that helped us plan our work and improve services. You also told us how we can involve you in planning and delivering Connexions.

connexions

CORNWALL AND DEVON

You have told us to...

As a result we have...

Continue to recruit staff who are under 20.

Improve advertising and promotion of what Connexions has to offer.

Try and influence better transport for young people, and provide help and advice on safe travel.

Provide help and advice on stopping smoking, and website links on drug use and drugs laws.

Work with local social groups to help solve young people's problems.

Make young people more aware of the activities, clubs and events in their local area.

Give local links on our website for leisure centres and sports facilities as well as personal health and fitness advice.

Give more careers guidance about Apprenticeships, NVQs and other non-6th form options.

What we haven't been able to do

Make using leisure and sports facilities more affordable through Connexions vouchers and Connexions card.

Continued to recruit apprentices, particularly Youth Participation Apprentices and Helpdesk Apprentices as these jobs involve lots of contact with young people themselves.

Within budget constraints, advertised in all the main local papers and on local commercial radio stations. Planned a Connexions magazine to go to all school students in Cornwall and Devon in September 2007.

Ensured we are members of key transport planning groups locally, to advocate for cheaper and better transport for young people; started to develop a new "safe travel" advice section on our website.

Added in links to appropriate sites on our website, and been more pro-active in advice on how to stop smoking.

Extended our links with voluntary and community-based groups to work more closely with them on solving problems.

Expanded this section of our website and added loads of links to local activities, clubs and events. We have revised our website completely, based on the feedback you have given us.

Put more information on health and fitness on our website, and added in links to local leisure and sports facilities. Supported and promoted the Devon Youth Games.

Promoted Apprenticeships and NVQs through Learning Agreements, with leaflets, advice and direct promotion to young people; trained all our Advisers to make sure they know about all of the options post-16, and monitored and observed them to make sure they are informing young people about non-6th form options.

Why haven't we done this?

We haven't been able to do this as the Government decided to withdraw the Connexions Card whilst it reviews how to tackle the issue of making facilities more affordable. We have however contributed to the Government consultation on how to do this ourselves, and have helped our Young People's Advisory Groups to contribute in their own right.